

**PURCHASE ORDER**

Supplier: **ADVANCE MICROSYSTEMS CORPORATION**  
 Address: 1104-E Philippine Stock Exchange Center, Ortigas Center, Pasig City  
 TIN: 000-152-057-000  
 Account No.: 003-342-1001-38 Bank: LBP -DECS Ext. Office Pasig Branch  
 Telephone: 8635-4181 / 8635-3049 Fax: 635-3049


P.O. # **021-12-218**  
 Date: December 29, 2022  
 Mode of Procurement:  
 Small Value Procurement 53.9

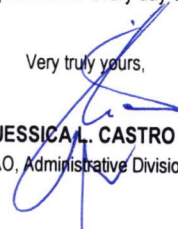
Gentlemen:  
 Please furnish this Office the following articles subject to the terms and conditions contained herein:

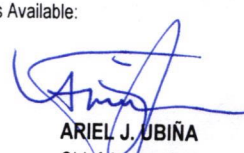
Place of Delivery: **OFFICE OF THE SOLICITOR GENERAL**  
 Date of Delivery:  
 Delivery Term: w/in 30 days upon receipt of PO  
 Payment Term: w/in 30 days upon final inspection & acceptance  
 (Bank to bank)

Stock No.	Unit	Description	Quantity	Unit Cost	Amount
1	lot	<p><b>Procurement of:</b>  <b>Annual Production (24/7) Maintenance Renewal (includes 24/7 Uplift) (22 sockets)</b>  <b>VEAAM Availability Suite Standard</b>                      Duration: December 19, 2022-December 18, 2023                      Includes Software Maintenance and Technical Support as indicated in the Terms of Reference  <b>Software Maintenance and Technical Support</b>                      1. SUPPLIER will provide 24 hours x 7 days helpdesk phone and email technical support with two (2) hours response time for incidents related to the Veeam Software Licenses.                      2. SUPPLIER will provide 24 hours x 7 days of onsite technical support with two (2) hours of response time for critical incidents. Critical incidents are defined as incidents, which prevent OSG from successfully providing IT services due to failure of systems running on Veeam software.                      3. SUPPLIER will address an unlimited number of support requests escalated by OSG.                      4. SUPPLIER will provide onsite support for installing and deploying software patches and version upgrades.                      5. Includes access to the VEEAM portal for downloading the latest product contents, patches, updates/upgrades, and extensive online self-help resources and knowledge base. Advisory to patches and fixes shall also be provided.                      6. SUPPLIER will provide a procedure on support and problem escalation.                      7. SUPPLIER will perform system health checks twice a year.                      8. SUPPLIER will provide complete documentation for Activity Plan on installing patches and upgrades and Root Cause Analysis for incidents encountered.                      9. Supplier agrees to be paid based on a progressive billing scheme based on Terms of Reference:                      10. A rebate of one-tenth (1/10th) of one percent(1%) of the pro-rated contract price for any infraction on the above response time will be deducted from the withheld five percent (5%)                      The following documents are deemed included in this contract:                      - Term of Reference                      - Quotation from Supplier                      - Warranty                      Warranty: 1 Year</p>	1	Php 747,600.00	Php 747,600.00
Total Amount in Words:		<b>Seven Hundred Forty Seven Thousand Six Hundred Pesos Only</b>		<b>Php</b>	<b>747,600.00</b>

In case of failure to make the full delivery within the time specified above, a penalty of one-tenth (1/10) of one percent for every day of delay shall be imposed.

Conforme:   
 (Signature over printed name)  
 Dec. 29, 2022  
 (Date)

Very truly yours,  
  
**JESSICA L. CASTRO**  
 CAO, Administrative Division  
  
**EDITHA R. BUENDIA**  
 Director IV, HRMAS

Funds Available:  
 ALOBS: 02-101601-2022-12-768  
 Amount: ₱ 747,600.00  
  
**ARIEL J. UBIÑA**  
 Chief Accountant

This is to Certify that this procurement was posted at Philgeps in compliance with RA 9184  
  
**ISRAEL C. DALLUAY**  
 Administrative Assistant I